

In Case of Emergency

To call a fire truck or ambulance during a fire or when sick ⇒ 119

To call the police in the case of a crime or accident ⇒ 110

1. Notification in Case of Emergency

● When an ambulance can be used

(1) In case of a serious injury occurring as the result of a disaster, traffic accident, etc.

(2) In case of an injury or sickness requiring urgent medical care

Note: Call 119 without hesitation if you think that someone should be taken to the hospital promptly, based on the state of a sick or wounded person or the circumstances of an accident.

● How to call 119

When you dial 119, the command center will ask you if it is a *kaji* (fire) or *kyukyu* (emergency). Answer “*kaji*” in the case of a fire, and “*kyukyu*” if there is a sick or wounded person and request an ambulance.

The dispatch order to the emergency vehicle(s) will be given after the address or location where the fire truck or ambulance should go to is confirmed, so be sure to answer questions clearly without rushing when you call.

Type	Fire	Emergency / Rescue
Occurrence location	Detailed address with block number (<i>Yachiyoshi</i> -WWW, <i>XX</i> - <i>chome</i> , <i>YY</i> - <i>banchi</i> , <i>ZZ</i> - <i>go</i>)	
Landmarks	Near <i>XX</i> school, <i>XX</i> park, <i>XX</i> convenience store, <i>XX</i> shop, etc.	
What happened (what and who)	<i>XX</i> (building, vehicles, dry grass, etc.) is burning	Person (age and sex) is sick/injured, conscious/unconscious, breathing/not breathing, etc.
Other	Delayed escape and existence of injuries, etc.	The person's disease history, if he/she has a family doctor, etc.
Name and phone number	Name of the person calling in, and the phone number from which the call is being placed	
After calling in	Do not turn off your mobile phone, because the announcements will come by telephone.	

● Inquiries about disasters

When there is a disaster requiring the dispatch of a fire truck, you can inquire about the location of the fire, etc.

⇒ ・ Telephone guide: ☎047-459 - 0119

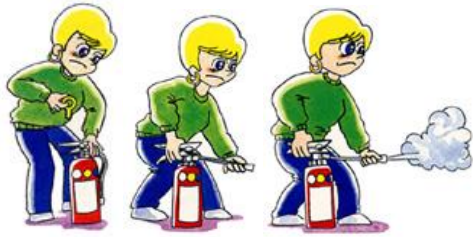
(This guidance will finish at 31st December 2023)

・ Home page : From the Yachiyo City website, posted in “Living Information” → “Fire / Emergency” → “Fire / Disaster” → “Fire / Disaster Information”

● What to do when a fire occurs

If a fire occurs, call 119 immediately. Also request help from neighbors in a loud voice, and start initial firefighting with fire extinguishers, wet towels and so on. Since any smoke generated may contain toxic gases, cover your mouth and nose with a wet towel and stay as low as possible while you evacuate.

How to use a fire extinguisher



- (1) Pull out the safety pin (upward)
- (2) Unhook the hose and aim it at the base of the fire
- (3) Squeeze the lever

2. Doctors on Duty at Night and on Holidays

● Automated voice guidance for doctors on duty at night and on holidays

Information by telephone on medical institutions with medical care for sudden illness during the daytime, night time and holidays

Use it when you need urgent medical treatment due to sudden illness or injury

When you consult a doctor on duty, contact him by telephone before going to the hospital.

(1) Doctors on duty at night (internal medicine, surgery)

- ☛ Monday to Friday, 7 p.m. to 8:30 a.m. of the next day
- ☛ Saturdays, Sundays, public holidays and the year-end and New Year's holidays (December 29 to January 3), 5 p.m. to 8:30 a.m. of the next day

General Clinic Department: ☎047-482-6870

Surgical Department: ☎047-482-6871

★For children, use the Yachiyo Night-time Pediatric Emergency Care Center (see below).

(2) Doctors on duty during holidays

- ☛ Sundays, public holidays and the year-end and New Year's holidays (December 29 to January 3) 8:30 a.m. to 5:00 p.m.

Internal medicine, pediatrics: ☎047-482-6870

Surgery, other: ☎047-482-6871

Dentistry: ☎047-482-6872

Note: Please call city hall (☎047-483-1151) or fire department (☎047-459-244 1) when it is out of service. The information of on-duty doctor is on the city's HP.

● Yachiyo Night-time Pediatric Emergency Care Center (inside Yachiyo Medical Center attached to Tokyo Women's Medical University)

Contact this center if the health of your child (of junior high school age or younger) suddenly worsens at night, and care or first aid at home is not sufficient.

- ☛ Year-round 6:00 p.m. to 11:00 p.m. ☎047-458-6090

※Afternoon, after 11:00 A. M., call ☎047-450-6000

● Telephone consultation to determine whether you visit a doctor on duty

If you suddenly feel unwell, and need to decide whether you visit doctor on duty or call an ambulance during at night or holiday, doctor or nurse are in charge of answering your consultation.

1. Emergency medical telephone consultation for children's diseases (In the case of infant)

☎ #8000 without an area code (From a dialup line, Tel: 043-242-9939)

- ☛ Year-round 7:00 p.m. to 6:00 a.m. of the next day

2. Emergency relief telephone consultation (Except for in the case of infant)
☎ #7009 without an area code (From a dialup line, Tel: 03-6735-8305)
☑ Weekday and Saturday From 18:00 until 6:00 A.M. in the following day.
☑ Sunday, National holiday, and December 29 to January 3,4/29~5/5 9:00 A.M. until 6:00 A.M. in the following day.

● Consultation on corona virus infection

Night and holiday on duty doctors do not diagnose new coronavirus infection or perform PCR tests

If you have symptoms as fever, contact your local medical institution by telephone

If there is not a medical institution nearby, check Chiba Prefecture site "When you have a fever" and make a reservation for "Fever Care Medical Institution" designated by Chiba Prefecture

If you do not have a nearby medical institution for fever care, contact Chiba Prefecture Fever Consultation Call Center by telephone.

1. Chiba Prefecture Fever Consultation

☎0570-200-139

Everyday 24 hours (including Saturday, Sunday and National Holidays)

※In case of emergency, call ambulance (☎119)

3. Crimes and Accidents

● How to call 110

To report a crime or accident to the police, call 110 without using an area code, and relay the required information in the following order:

- (1) Accident or crime situation
- (2) Occurrence date and time, location or address
- (3) Your name and Contact Information

Note: If anybody is injured, contacting the police will also ensure that an ambulance is dispatched.

● If you are the victim of a crime

If a robber or burglar enters your home and steals something, notify the police immediately. If your deposit passbook, credit cards or the like are taken, you also need to promptly notify your bank or the company that issued the card(s).

- If you are the victim of purse-snatching
 - If the thief is using a motorcycle or other vehicle, note any identifying information such as the license plate number. At the very least, try to note some features such as the type of vehicle and its color.
 - Call for help from those around you and promptly report the crime by calling 110
- If you forget or lose your belongings

If you forget your belongings on a train, etc., please notify the station's office. If you lose something while out and about, visit a police box or the police department. You can search for lost and found items in Chiba Prefecture using the Chiba Prefectural Police [Lost and Found Guidance System](#).
- If you are involved in a traffic accident

If you are involved in a traffic accident, you must notify the police no matter how small the accident is. If there are any injured persons, be sure to request an ambulance as well. Since delayed health complications may arise later, if you have been injured or are otherwise traumatized, be sure to go to a hospital

for a medical examination.

Do the following in relation to the other party to the accident:

- (1) Write down the vehicle's license plate number
- (2) Ask to be shown the person's driver's license and write down the driver's license number, address, name and age
- (3) Write down the person's car insurance company and insurance policy number
- (4) If there are any witnesses, write down their names and addresses